



# Annexure 1

## Charges Explained



Compulsory		
<b>Rental Rate</b>	The daily rental charge noted on the Rental Agreement for each rental day. The extra hours rate shown on the Rental Agreement is charged for each full or partial hour in excess of a full Rental Day until the amount reaches the cap on the daily rental charge.	
<b>Kilometre Rate</b>	Unless otherwise stated, all hires include unlimited KMs.	
<b>Location Fee</b>	An additional fee applies at certain locations (e.g. airports and downtown locations).	\$12.00 incl. GST
<b>Card Surcharge</b>	The percentage rate as noted on the Rental Agreement of any amount charged to a Debit Card or Credit Card.	1.99%
Optional		
<b>Ace Toll Pass</b>	This Toll Product covers the unlimited use of toll roads in New Zealand for the duration of your rental.	\$6.00 incl. GST per rental
<b>Additional Driver</b>	A standard fee per person, per day applies for each additional driver added to your rental.	\$2.00 incl. GST per person, per day
<b>One Way Fee</b>	May apply if you return the vehicle to a location different from the start location. You will be advised at the time of reservation if you are permitted to return the vehicle to a different location and if so, any applicable fee.	
<b>Delivery &amp; Collection Fees</b>	May apply if you request that your vehicle is delivered to or collected from a location other than our rental location. You will be advised of the charge at the time of the request.	
<b>Optional Renter Protection Services</b>	<p>The Rental Agreement will show if our Optional Renter Protection Services have been <b>accepted</b> or <b>declined</b> by you or are otherwise <b>included</b> in your rate.</p> <p>We also show the <b>Accident Damages Excess (ADE)</b> applicable to your rental. The ADE will depend on whether you have purchased an Ace Cover (Ace PLUS, Ace Standard or Ace Basic) and the full charge for the rental period, inclusive of GST.</p>	
<b>Optional Equipment</b>	The Rental Agreement lists any optional equipment you have selected, such as baby/child seats, and GPS, showing the full charge for the rental period.	
Total		
<b>Estimated Rental Charges</b>	Your total estimated charges list the rental rate, discounts and applicable kilometre charges at the start of the rental excluding GST. Charges are 'estimated' because they <b>exclude</b> any potential fuel or other charges you may incur through your use of the vehicle during your rental.	

<b>Subtotal</b>	Your subtotal before any applicable fees are applied.	
<b>Total Estimated Rental Charges</b>	Total of all estimated charges including GST.	
<b>Vehicle Condition</b>		
<b>Ace Claims Management Fee</b>	Fixed charge to recover our costs for dealing with damage caused to the vehicle.	\$65.00 incl. GST
<b>External Damage Assessment Fee</b>	Damage assessment fee charged to Ace by an external damage assessor.	\$65.00 incl. GST
<b>Vehicle Use</b>		
<b>Infringement Admin Fee</b>	The amount payable for administrative functions Ace undertakes including the payment of, or handling of any claim for, any charges and penalties, such as processing of traffic fines, penalties.	\$40.00 incl. GST
<b>Processing Fee</b>	The amount payable for administrative functions Ace undertakes including the payment of, or handling of tolls (where Toll Product is not purchased).	\$23.00 incl. GST
<b>Breakdown or Roadside Assistance</b>	If the driver is at fault for the problem for which assistance is requested (e.g. the vehicle running out of fuel, or the keys being locked in the vehicle), the charge covers the cost of providing breakdown or roadside assistance. <b>This fee is included in Ace PLUS cover.</b>	from \$40.00 - \$140.00 incl. GST
<b>Refuelling Fee/Administration Fee</b>	Return the car with any level of fuel and only pay for the litres pumped to fill the vehicle <b>including</b> a refuelling service charge.	\$50.00 incl. GST
<b>Early/Late/Cancellation Return</b>		
<b>Early Return Fee</b>	The daily rate will be re-calculated to the amended shorter rental period and will charge the applicable rental rate day bracket.	
<b>Late Return Fee</b>	For any un-authorized late returns a late fee will apply unless otherwise communicated by an Ace staff member.	\$50.00 incl. GST per day + the current daily rate per day
<b>Additional Rental Days</b>	You may be charged an extra day's rental for each 24-hour period entered into following the return time at then current rental rates, although you are allowed a 'grace period' of:  <ul style="list-style-type: none"> <li>• <b>0 to 59 minutes late:</b> no charge</li> <li>• <b>60 minutes to one day late:</b> daily rental charge for that vehicle</li> </ul> Daily rental charge for that vehicle for each additional day (or any part thereof) vehicle is returned late.	\$33.00 incl. GST
<b>Cancellation Fee</b>	May apply if you prepaid your rental charges and/or committed to a rental term and then cancelled the booking prior to the original pick up.	10% of the total rental cost

All prices are in New Zealand dollars and include GST. In New Zealand the GST calculation is + 15%.

**Note:** All prices are excluding credit card surcharges