



## Ferry Crossing Information

The Ace offices are not open to meet every ferry. If your ferry is running late, please phone the branch to discuss pick up arrangements.

### > Opening hours

#### South Island - Picton Ferry Terminal Office

**Opening hours:** please refer to [www.acerentalcars.co.nz/picton](http://www.acerentalcars.co.nz/picton)

**Phone:** 0800 267 780

**Email address:** [picton@acerentals.co.nz](mailto:picton@acerentals.co.nz)

#### North Island - Wellington City: 38/44 Hania Street

**Opening hours:** please refer to [www.acerentalcars.co.nz/wellington](http://www.acerentalcars.co.nz/wellington)

**Weekend & Public holidays:** 08:00 - 17:00

**Phone:** 0800 267 780

**Email address:** [wellington@acerentals.co.nz](mailto:wellington@acerentals.co.nz)

> To view our ferry crossing information online, please scan the QR code.



## > Pick-up

### Picton

**Interislander:** 0800 802 802

Collect your vehicle from the Ace office at the Interislander ferry terminal.

**Bluebridge:** 0800 162 322

Take the free Bluebridge bus around to the Interislander terminal where the Ace Picton office is located.

### Wellington

**Interislander and Bluebridge:**

**Email:** [wellington@acerentals.co.nz](mailto:wellington@acerentals.co.nz)

**Phone:** 0800 502 277

Our Ace shuttle bus will pick you up from the Bluebridge and Interislander terminals near the Taxi stand. You will collect your car at the Ace city office, located at 38/44 Hania Street, Mt Victoria.

If you arrive afterhours and require a vehicle, you must contact the Ace city branch before 15:00 to make arrangements for afterhours collection from the Ace Wellington city branch.

Alternatively, we will make arrangements to pick your vehicle up the next day.

If you are running late, please call the local office on 0800 267 780 to make arrangements.

## > Drop-off

### Picton

**Interislander:** Park in the designated Ace car parks near the Tourist Information Centre. If full, park in the public parking near the ferry terminal and advise us. Please drop your keys off at the Ace office. If you arrive after hours, deposit the keys only (no paperwork) in the drop box in the door.

**Bluebridge:** Park in the public car parks at the Bluebridge terminal and leave the car keys at the Bluebridge check in desk.

### Wellington

**Interislander and Bluebridge:** Your rental car must be returned to 38/44 Hania Street. Our shuttle bus will drop you back to your designated Ferry terminal. Our last shuttle bus to the Ferry Terminal departs Hania Street at 16:00.

Departing ferry passengers should allow an additional two hours prior to boarding time to complete the return of your vehicle.

*After hours: Wellington City branch does not have an afterhours drop off facility. If you are returning your vehicle outside business hours, you will have to drop your vehicle at our Wellington airport branch. Please place the keys in the drop box at the airport branch's front entrance drop box.*